

# WE ARE PROUD TO OWN OPERATE A FULLY INTEGRATED, END-TO-END SERVICE HEALTHCARE WASTE MANAGEMENT SOLUTION.

"It gives me great pleasure to welcome you to the world of Averda. We are excited to be in South Africa and to be working with our recent acquisitions, SharpMed and Solid Waste Technologies to build the largest, most comprehensive, end-to-end healthcare management business in the country.

My personal commitment to you is to ensure that we continue to provide the quality of service, products and relationships that you have experienced with the team that you know. We also seek to enhance that service by introducing new and improved solutions to your business needs around compliance, reporting and sustainability.

Averda operates across three continents, in fifteen countries and employs over 15 000 people. We live by our values of DELIVER, CARE and INSPIRE and will bring these to bear in everything we do in servicing your business."

MALEK SUKKAR CEO, AVERDA



## What we do

Averda Healthcare Waste Solutions is uniquely positioned to offer you the most comprehensive healthcare waste disposal systems – we are a partner you can rely on and an expert that you can trust.

From the supply of specific containers, collection to disposal, every single aspect of the journey is managed through us – be it logistics, transportation, safety, compliance, documentation or staff training, we're here to make the process simple and seamless.

#### **GLOBAL AND LOCAL EXPERIENCE**

With a footprint in over fifteen countries and on three continents, Averda operates globally – but also has a proven track record of adapting seamlessly to the local environment. This is important as each country has its own set of challenges and opportunities. The healthcare waste disposal industry is also highly regulated – we comply with every single regulation and adhere to the legislation relevant to the process.

#### NATIONAL NETWORK

Whether you are running a national pharmaceutical corporation or a rural hospital, we're strategically located in all major centres and have an infrastructural network that spans the entire country, ensuring we can service any facility.

#### TRACKING AND CONTROL

Through our tracking system, waste asset owners are able to improve security, staff productivity, associated business processes and customer care. All waste output is recorded, itemised, weighed, scanned and verified. We are thorough in the documentation and management of every single stage of the process.

Once your waste is en route, we track it and can therefore ensure complete compliance and a reliable outcome. An automated dynamic vehicle routing system is used to ensure prompt and efficient delivery. At the end point, all waste is checked against the supporting documents. Drivers are inclusive in

this process and are held accountable and a full route debrief is conducted.

#### **QUALITY PRODUCT AND SKILLS**

We use top of the range certified waste receptacles to ensure that your healthcare waste is safely contained, easy to transport and easy to identify.

We supply the containers, specific to your facilities requirements, and liaise with your team to create delivery schedules that suit your routine.

Our SABS Approved Sacrificial Health Care Risk Waste containers have unique attributes to ensure safety and ease of use.

#### **Design Utility**

We use rectangular containers that have the following attributes;

- a) rigid
- b) have superior strength
- c) have better stackability
- d) hold a greater volume

This saves floor space, when in use and when stored.

#### Ease of Use and Safety

Lids are secure and designed with safety and ease of use in mind. The lids secure onto the base with a unique lock-in mechanism.

Sharps receptacles are equipped with a superior functioning sliding lid mechanism and a locking ratchet that ensures safety from needle prick injuries.

The handle mechanism has a fixed stud axle so that the container can safely swivel past a 180-degree angle without snapping or coming undone when being carried. This prevents spillage incidents.

#### Versatility

The 4 litre, 8 litre, 12 litre and 20 litre products all share a universal lid and wall/trolley bracket – making different sized containers interchangeable at the same locations during busy or quieter intervals, and contributing to cost saving initiatives.



# WE CARE EVERY STEP OF THE WAY

#### **WASTE CREATION**



Every day healthcare facilities create volumes of waste that must be disposed of **safely and effectively.** 





# GENERATION AND ACCUMULATION

We train hospital personnel in best practice methods to correctly **segregate and containerise** waste.

#### TYPES OF WASTE:





We liaise with each facility and establish delivery times and specified collection locations.
We schedule regular meetings with healthcare staff and therefore have a history of excellent on-site waste management operations.

Together, we are able to offer a cradle to grave service in the healthcare waste value chain. This means that there are absolutely no gaps in the process – we monitor and track the entire system, dealing with any issues that may arise immediately.

#### **ITEMISATION**

We use specific **Compliance Software** which enhances the **Integrated Management System's**documentation capability.

Our **Legal Register** ensures compliance with all legislation.

#### HANDLING AND — TRANSPORTATION

Specifically modified vehicles are tracked and monitored at all times to ensure that we always know where your bins are, every step of the way.

# TREATMENT—AND DISPOSAL

Everything is treated in accordance with current regulations and the legislation of the province or area we operate in.

#### PEACE OF MIND FOR OUR CUSTOMERS

And access to electronically archived compliance records.

We utilise dynamic service routing software to compile efficient and effective fixed and dynamic route structures to deliver consistent and on time service to your facility.



**CHECK OUT** 



#### **OUR LANDFILLS**

GENERAL WASTE

### VISSERSHOK AND VLAKFONTEIN DISPOSAL FACILITY

Accepts and handles high hazardous waste and general and hazardous materials. Well positioned to accept waste from producers in the Vaal Triangle and Western Cape. Full waste classification process take place here.

#### CHEMICAL AND OTHER HAZARDOUS WASTE

We have 3 waste treatment facilities situated in Cape Town, Johannesburg and Klerksdorp and we have preferential access to treatment capacity in KZN via a strategic alliance partner.

HEALTHCARE WASTE

#### **OUR PROMISE**

## PARTNERING IN CARE

#### Throughout our work we operate with the following principles in mind:

#### ABOVE AND BEYOND THE DUTY OF CARE

Our aim is to support you in the effort to do the right thing. We integrate seamlessly into your business, taking the time to really understand what you need.

Once we have done this, and because we have control of the entire end-to-end system of healthcare waste disposal, we are able to customise a system that suits your business.

In doing this, we can help you deliver better care to your patients and customers, allowing you to focus on your core business.

#### **A PARTNER**

Our approach is consultative and collaborative. Within business structures, we have long term relationships with clients: we liaise with your team and work according to your systems and are therefore able to create bespoke, long-term solutions.

Solutions are completely tailored and customer service from our side is personable, reliable and responsive. Partnering with us means that we jointly carry the duty of care.

#### **AN AGILE EXPERT**

Over the last 35 years we have gained local and global experience that enables us to understand different markets.

We are always up to date and quick to respond with changes in the regulatory environment.

#### MARKET PROFESSIONALS

As one of the top companies in the industry, Averda Healthcare Waste Solutions is able to attract and hire the best specialists and experts in the field. We're committed to our staff – we value and invest in our people and have a number of ongoing training programs for improvement and safety.

When we partner with you, your staff will benefit from these systems and enjoy the support that we can offer.

#### AN OPEN AND TRANSPARENT OPERATOR

In all our dealings we hold ourselves accountable. We operate above board on all levels and are clear about our intentions and processes. From collection, transportation, treatment and landfill, our staff will nurture an open and honest working relationship where we deliver on time, everytime.



# **MAPPING THE PROCESS**

#### **CITY DEEP / JOHANNESBURG**

Services Gauteng / Limpopo / Mpumalanga

#### **KLERKSDORP**

Services North West Province / Northern Cape / Free State

#### PIFTERMARIT7RURG

Services entire KwaZulu-Natal

#### **EAST LONDON**

Services Eastern Cape from East London up to Transkei, 300km radius

#### **PORT ELIZABETH**

Services Port Elizabeth and surrounds up to a 250km radius

#### **CAPE TOWN**

Services Cape Town and surrounds up to a 300km radius

#### **GEORGE**

Services George and surrounds up to a 200km radius

CALL 0860 783 466



# HEALTHCARE WASTE MANAGEMENT SOLUTIONS YOU CAN TRUST IN.



averda.com